



# Neath Port Talbot Children and Young People Social Care Strategic Plan 2023-26



## Consultation Paper

Draft Version 1.0 08/12/22

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*Valuing our children's future*

## CONTENTS

Section	Subject	Page No.
1	Background	2
2	What are the aims of this consultation?	2
3	When will the consultation take place?	3
4	What is the proposal for?	3
5	Questions & Answers	4
6	How will the Council collect views and opinions?	5
7	Explanation of terms used in the context of this document	6
8	Feedback Form	7

## 1. Background

Neath Port Talbot Council is committed to ensuring children and young people have the best start in life.

The purpose of the Children & Young People Strategic Plan 2023-26 “Valuing our children’s future” is to outline the strategic direction of the Council for providing children’s social care and support.

Children, young people, families and communities are at the heart of what we do.

The Strategic Plan applies to all children, young people and families who receive social care and support now or need it in the future.

## 2. What are the aims of this consultation?

The aims of the consultation are to:

- Make sure that all interested parties are aware of the Council’s proposals.
- Provide clear information so that people understand what the Strategic Plan is about.
- Make sure that people have all the information they need to come to an informed opinion.
- Encourage people to give their views on the Strategic Plan and its aims (outlined in section 4).
- Make sure people know how to submit their views.
- Collect feedback and consider this before a final decision is made.

### 3. When will the consultation take place?

The Council will be collecting feedback **for 60 days from insert dates 2023** (see section 6 for how to give your views).

As well as this document, Council officers will have public meetings throughout the consultation period to explain the Strategic Plan face-to-face with service users, families, carers and staff. This will be a chance to ask questions.

After the consultation ends, all of the feedback will be analysed and a report will be presented to the Council's Cabinet. This report will set out the proposal and recommendations, taking into account the feedback from the consultation.

### 4. What is the Children and Young People Social Care Strategic Plan about?

This Strategic Plan sets out how Neath Port Talbot County Borough Council ('the Council') aims to create a system that works for all children, young people and families where we work together to provide and commission integrated services for children and young people.

Our ambition is for children to have the best start in life with their family, in their school and in their community.

We have set out the Strategic Plan covering four broad themes:

- Putting children first (early intervention; the voice of the child)
- Building relationships and making connections (strengths-based practice; getting the right Information, Advice and Assistance)
- A placed called home (remaining with their families; foster placements; residential care; independent living; Hillside Secure Unit)
- Building bridges, improving quality (Single Point of Contact; safeguarding; continually improving social work practice)

## 5. Questions & Answers

During the consultation, there will be a number of ways in which you can submit questions and feedback about this Strategic Plan (see Section 6). However, here are answers to some questions you may have:

Q: How has the Council developed this Strategic Plan to meet the needs of vulnerable children and young people living in Neath Port Talbot?

A: Children's Services has reviewed current service provision and has developed this Strategic Plan as the best way to provide a range of services for children, young people and families who need formal or informal care and support.

Q: Who is affected by the Strategic Plan?

A: Any child, young person or family receiving support now, or who might need support in the future.

Q: Will my views be taken into consideration when deciding the type of care and support I might need?

A: Yes. We look at the needs of the child, young person and family members, and work with them to best support them to have positive outcomes.

Q: What types of support might I get?

A: Everyone's circumstances are different. So support can range from information and advice to foster care.

## 6. How will the Council collect views and opinions?

There are a number of ways that the Council will be collecting views and opinions on this proposal:

- **‘Face-to-face’ meetings with service users, families, carers and staff**

Meetings will take place during the consultation. These will be an opportunity to find out more about the proposal, ask questions and give your views.

- **Team Staff Meetings**

- **One to one meetings**

Individual meetings with service users and their families will be arranged where needed.

- **Advocacy**

If needed, an independent advocacy service will be made available to those who request it.

- **Consultation Portal**

Neath Port Talbot County Borough’s consultation portal which will allow you to comment and provide feedback

- **Meetings with partner agencies, groups and forums**

We will be discussing the proposal at meetings with key partner agencies, learning disability groups/forums and other stakeholders.

- **In writing**

You can respond in writing by writing to the address below.

You can write to us or complete the Feedback Form at the end of this booklet.

Letters and forms can be posted to:

CYPS Strategic Plan Consultation  
Neath Port Talbot County Borough Council  
Common Commissioning Unit  
Civic Centre  
Neath  
SA11 3QZ

Or email [CCU@npt.gov.uk](mailto:CCU@npt.gov.uk)

## 7. Explanation of terms used in the context of this document

**Advocacy** is a service, which represents others or helps them to represent themselves. The advocate will put a person's views forward, make sure that they are kept fully informed and that they have all the information they need to make an informed decision or choice.

**Partner agencies** - these are agencies who work together to provide services, e.g. the Council, National Public Health Service, Local Health Board etc.

**Partnership** - co-operation between organisations working together to provide a service.

A **Stakeholder** is a person, group or organisation with a direct interest, involvement, or investment in something, e.g. staff, owners and customers/ service users of a business or service.

### Alternative Formats

This information is available in a range of different formats including a Welsh language version and, on request, in other languages, large print, Braille or audio tape/CD. To make a request for another format, please ask one of the Day Centre Staff who will pass your request on to the Commissioning Unit.

## 8. Feedback form

Neath Port Talbot County Borough Council

### **CYPS Social Care Strategic Plan 2023-26 Consultation**

### **Feedback Form**

If you would like to comment on this proposal, please complete this form and post it in the questionnaire box or post it to:

CYPS Strategic Plan Consultation  
Neath Port Talbot County Borough Council  
Common Commissioning Unit  
Civic Centre  
Neath  
SA11 3QZ

If you wish to receive a response to any questions raised on this form please supply your name and address:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Please indicate your interest in this project (please ✓):

I am a Service User

I am related to a Service User

I am a carer for a Service User

I am a member of staff at a Service

Other (please specify) \_\_\_\_\_

Please insert your comments below (*please feel free to include additional sheets if required*):



**Questions**

**Getting the right support**

a. How easy or difficult do you find it to get information about what social care and support you can have?

Please tick  one box only:

Very easy	Fairly easy	Fairly difficult	Very difficult	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please give reasons for your answer or provide further comments in the box below

**Questions**

**The Children & Young People Social Care Strategic Plan**

To what extent do you agree or disagree with the proposed Strategic Plan?

Please tick  one box only:

Strongly agree	Tend to agree	Neither agree or disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please give reasons for your answer or provide further comments or suggestions about improvements in the box below

**Questions**

Do you think that the Children and Young People Social Care Strategic Plan would have a negative impact on any of the Children’s social care sector? *Please state yes, no or don’t know*

Yes	No	Don’t know

**Questions**

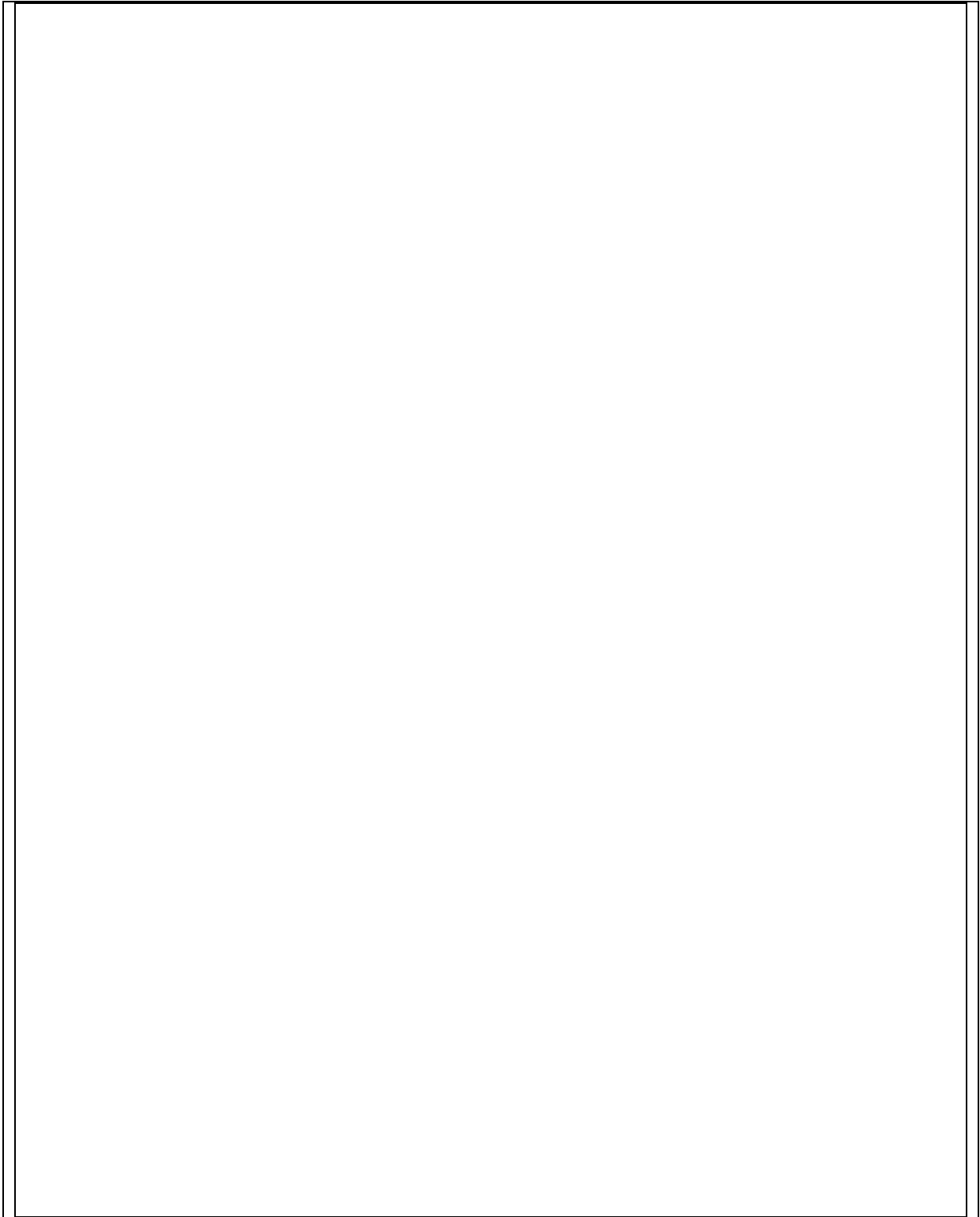
**Resources**

How important is it for the Council to consider the resources it has available to support the most vulnerable residents and reduce overall dependency on social services?

Please tick  one box only

Very important	Fairly important	Neither Not very important	Not important at all	Don’t know

Please give reasons for your answer or provide further comments or suggestions about improvements in the box below:



## About You

The Council operates equality policies that aim to ensure that everyone is treated fairly and equally. To make sure that people are not discriminated against when accessing our services we carry out monitoring and therefore would be grateful if you could answer the following questions. The information you provide is strictly confidential.

**Age:** (please ✓ one answer)

- |                                   |                                |                                |  |
|-----------------------------------|--------------------------------|--------------------------------|--|
| <input type="checkbox"/> Under 16 | <input type="checkbox"/> 30-39 | <input type="checkbox"/> 60-74 | <input type="checkbox"/> 86+               |
| <input type="checkbox"/> 16-24    | <input type="checkbox"/> 40-49 | <input type="checkbox"/> 75-85 | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> 25-29    | <input type="checkbox"/> 50-59 |                                |  |

**Welsh Language – are you:** (please ✓ one answer)

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Fluent speaker & writer        | <input type="checkbox"/> Fluent speaker        | <input type="checkbox"/> Learner                |
| <input type="checkbox"/> Fairly fluent speaker & writer | <input type="checkbox"/> Fairly fluent speaker | <input type="checkbox"/> Little or no knowledge |

The Equality Act 2010 defines a person as disabled if they have a physical or mental impairment, which has a substantial and long term (i.e. has lasted or is expected to last at least 12 months) adverse effect on the person's ability to carry out normal day-to-day activities.

**Do you consider yourself to have a disability?** (please ✓ one answer)

- |                              |                             |  |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|

**Ethnic origin:** (please ✓ one answer)

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> White British                  | <input type="checkbox"/> Mixed: White & Asian | <input type="checkbox"/> Black: African    |
| <input type="checkbox"/> White Irish                    | <input type="checkbox"/> Indian               | <input type="checkbox"/> Black: Caribbean  |
| <input type="checkbox"/> Mixed: White & Black Caribbean | <input type="checkbox"/> Bangladeshi          | <input type="checkbox"/> Chinese           |
| <input type="checkbox"/> Mixed: White & Black African   | <input type="checkbox"/> Pakistani            | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Other (please specify):        | <input type="text"/>                          |  |

**Sex** (please ✓ one answer)

- |                               |                                 |                                      |  |
|-------------------------------|---------------------------------|--------------------------------------|--|
| <input type="checkbox"/> Male | <input type="checkbox"/> Female | <input type="checkbox"/> Transgender | <input type="checkbox"/> Prefer not to say |
|-------------------------------|---------------------------------|--------------------------------------|--|

**Religion/Belief:** (please ✓ one answer)

- |   |                                      |  |   |                                 |
|---|--------------------------------------|--|---|---------------------------------|
| <input type="checkbox"/> Christian                            | <input type="checkbox"/> Buddhist    | <input type="checkbox"/> Hindu             | <input type="checkbox"/> Jewish             | <input type="checkbox"/> Muslim |
| <input type="checkbox"/> Sikh                                 | <input type="checkbox"/> No religion | <input type="checkbox"/> Prefer not to say | <input type="checkbox"/> Any other religion |                                 |
| <input type="checkbox"/> Any other religion (please specify): | <input type="text"/>                 |  |   |                                 |

**Sexual Orientation** (please ✓ one answer)

- |                                       |                                  |                              |                                   |  |
|---------------------------------------|----------------------------------|------------------------------|-----------------------------------|--|
| <input type="checkbox"/> Heterosexual | <input type="checkbox"/> Lesbian | <input type="checkbox"/> Gay | <input type="checkbox"/> Bisexual | <input type="checkbox"/> Prefer not to say |
|---------------------------------------|----------------------------------|------------------------------|-----------------------------------|--|

**Nationality** (please ✓ one answer)

- |  |  |                                  |                                  |
|--|--|----------------------------------|----------------------------------|
| <input type="checkbox"/> Welsh                   | <input type="checkbox"/> Scottish          | <input type="checkbox"/> English | <input type="checkbox"/> British |
| <input type="checkbox"/> Irish                   | <input type="checkbox"/> Prefer not to say | <input type="checkbox"/> Other   |                                  |
| <input type="checkbox"/> Other (please specify): | <input type="text"/>                       |                                  |                                  |

**THANK YOU FOR YOUR TIME**

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